



### The Horder Centre

The Horder Centre, named after the famous physician and the Centre's first President, Lord Horder, was set-up in 1954 and was specifically aimed at arthritis sufferers. Today, it is still a privately funded, independent specialist hospital, which is renowned as a 'Centre of Excellence' for joint replacements. It is one of the most well respected and sought after specialist hospitals in the South East of England.

The Horder Centre is a registered Charity and works closely with the NHS, private healthcare and charitable organisations. It currently has two 'state of the art' orthopaedic theatres, performing over 200 life-changing operations per month. In addition, it also has a dedicated team of professionals who offer specialist treatments including pain management, acupuncture, counselling, osteopathy, and bone densitometry.

The principles laid down over 50 years ago by Cecilia Bochenek and Dr Joyce Peake still apply today and all staff continue to strive towards maintaining these goals.

In 2003 it became apparent that the centre needed to update their current payroll system. The Horder Centre's finance director was already aware of TeamTrak Classic through links with another organisation. The product provided everything the Centre needed including an integrated personnel and payroll package. It was also capable of adapting to the organisation's future requirements.

Alison Green, spokesperson for the Horder Centre, believes the product suited the Centre's needs perfectly and still does.

**"When we first started using the product we needed heaps of support, due to a number of internal issues we had. The customer service and technical support we received from Cyberaid was excellent. Really excellent! They held our hands during the first 12 months and thereafter we have needed minimal support."**

The flexibility of the reporting on TeamTrak Classic has also been very important to the company, directly increasing efficiency through the detailed information now accessible.

Alison continues: **"Cyberaid has always been consistent and provides a good level of service throughout. TeamTrak is easy to navigate and the report writer is good. We have no hesitation in recommending this product."**



**"Cyberaid has always been consistent and provides a good level of service throughout. TeamTrak is easy to navigate and the report writer is good. We have no hesitation in recommending this product."**