



### Four Seasons Health Care

Four Seasons Health Care is a leading independent healthcare operator, which regularly appears in the Sunday Times KPMG Top Track 100 league table of Britain's largest private companies.

Four Seasons owns and operates care homes and specialised care centres across the United Kingdom. Established in the late 1980's, it is one of the largest independent healthcare companies in the country, providing over 19,800 beds in 416 care homes. The company employs over 20,000 staff to deliver a range of services including care for the elderly, dedicated respite care, rehabilitation care, intermediate care and terminal care.

Four Seasons has grown rapidly through the acquisition and construction of care facilities and now enjoys an excellent reputation for professionalism in all aspects of its care operations. The company's experience, expertise and financial strength make it a significant force in the UK health care market.

Expansion of the business in recent years had exposed the limitations of the payroll software the company was using. Just over two years ago, they decided to source a new product in order to bring the company up to speed with current developments in HR and Payroll Technology.

Four Seasons spokesperson, Julie Haney explains: **"As the business grew the product we were using had become cumbersome to operate over a large number of care homes and legal entity structure. As an employer of over 20,000 staff we are also required to issue Year End returns electronically to the Inland Revenue and the product we were using did not possess this facility."**

Four Seasons considered a number of providers before choosing TeamTrak Adaptiv from Cyberaid's HR and Payroll Solutions. Having been alerted to its qualities through a competitor, who were already using it very successfully, Four Seasons felt confident it had a proven performance record.

TeamTrak Adaptiv offers unlimited flexibility in that it's a set of tools as much as a system. The toolset allows you to add, change or delete just about any item in the database, the appearance of displays or the presentation of reports. As well as providing a complete human resources system, which adapts readily to growth in numbers of employees, it also offers an optional payroll-processing module.

This all comes with an added peace of mind bonus. Julie confirms: **"We no longer have to worry about new legislation. Cyberaid's maintenance service delivers updates promptly, efficiently and effortlessly!"**

“One of our key aims at Four Seasons is to nurture a working environment which will attract, motivate, develop and retain the very best people in our sector. Cyberaid's TeamTrak Adaptiv helps us to make this possible.”